

Supplementary Table 2. Focus group interview questionnaire

Category	Question
I. Classification and prioritization of mental health welfare service delivery system activities	<p>1. Questions regarding priority setting in business and business content:</p> <p>1) Considering the “Guidelines for the Mental Health Welfare Project” and “Secondary Mental Health Welfare Basic Plan” provided in the attached documents: what do you think are the essential (core) and optional (reflecting regional characteristics) tasks that should be performed at the center? (including mental emergencies: regional emergency intervention teams and regional councils, etc.)</p>
II. Establishment of roles within the mental health welfare service delivery system	<p>1. Questions regarding the role of the mental health welfare institution:</p> <p>1) Regarding the essential tasks that the center focuses on: is there a difference between the tasks actually carried out and those that are considered key? If there were specific difficulties, what were they?</p> <p>2) What guidelines do you rely on to undertake the essential tasks of the center?</p> <p>3) What roles do you think should be performed in the future for the essential tasks of the center?</p> <p>2. Questions regarding roles of other agencies and the national mental health center within the delivery system</p> <p>1) Based on the “Guidelines for the Mental Health Welfare Project” and the “Secondary Mental Health Welfare Basic Plan”: what do you consider to be the significant roles of other agencies and what do you expect from them? If you are basic mental health welfare center personnel: what are the key roles or expectations from the metropolitan center and the addiction center? If you are regional mental health welfare center personnel: what are the key roles or expectations from the community center and the addiction center? If you are addiction management integrated support center personnel: what are the key roles or expectations from the community center and the metropolitan center?</p> <p>2) What do you think the role of the national mental health center should be within the mental health service delivery system? (expectations from the national mental health center)</p> <p>3. Questions regarding relationships and expectations with city/county/district health centers/institutions:</p> <p>1) How well does the relationship between your center and city/county/district health centers/institutions function in the performance of expected duties?</p> <p>2) What expectations do you have from city/county/district health centers/institutions?</p>
III. Expansion of infrastructure in the mental health welfare service delivery system	<p>1. Questions regarding personnel for infrastructure expansion:</p> <p>1) What do you think are the issues related to personnel and budget at the center, and how can they be improved?</p> <p>2) What do you think should be the standards for personnel across different delivery systems? (criteria for the number of personnel, composition, etc.)</p>
IV. Ensuring continuity of service provision	<p>1. Questions regarding collaboration across delivery systems:</p> <p>1) Do you think collaboration between metropolitan/community/addiction centers is effectively happening? (if you think collaboration is not effective) What do you think are the reasons why it is not working?</p> <p>2) Do you think collaboration between metropolitan/community/addiction centers and mental health institutions/community welfare infrastructure is effective? (if you think collaboration is not effective) What do you think are the reasons why it is not working?</p> <p>2. Questions regarding continuity of service provision across delivery systems:</p> <p>1) What improvements do you think should be made within each delivery system (metropolitan/community/addiction centers) to ensure the continuity of service provision?</p> <p>2) What improvement strategies do you think are necessary to enhance collaboration between metropolitan/community/addiction centers and mental health institutions/community welfare infrastructure to ensure the continuity of service provision?</p>
Additional question	<p>1. Questions regarding business classification criteria:</p> <p>1) Regarding the center’s business classification criteria, do you think there are differences or clarity issues compared to the guidelines provided in the mental health welfare project guidelines? (refer to the attached “Business Classification” document)</p> <p>2) (If you think the center’s business classification is unclear) How do you think the center’s business should be categorized?</p>